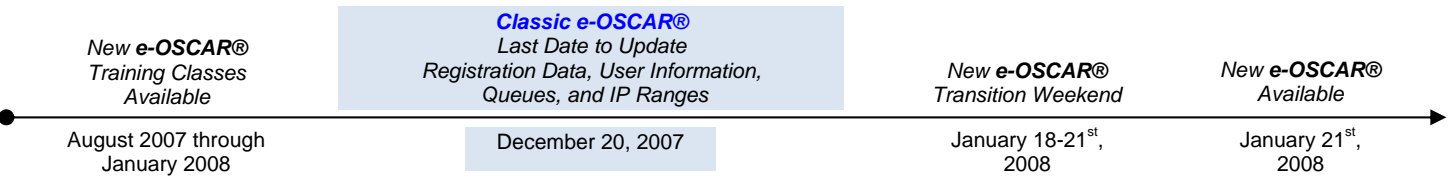


New e-OSCAR® Platform Launch on January 21, 2008

All four major phases of Testing are now complete, and Final Testing is scheduled this month. During December and January, preparations for the **Transition Weekend** (January 18th through January 21st, 2008) will intensify. This will include an increase in informational messages to all e-OSCAR® users through the Message of the Day, e-mail notices, and newsletters.

Look for a **What to Expect** special edition newsletter that will be available in December.

Dates to Remember Timeline



Classic e-OSCAR® Preparations

While OLDE and CGI prepare for Transition Weekend, what should users do **BEFORE December 21st, 2007?***

- Registration Data:** Update your information within the **Classic (current) e-OSCAR®** system, as well as all registration information, including subscriber codes and batch contact information, if applicable.
- Company User Information:** Update your company's User IDs, Passwords, and Roles as needed.
- Queues (if applicable):** Review and update your company's Queues and related information. Print or save any queue or rule detail that you will want to verify in the new system.
- IP Address Ranges (if applicable):** If your company uses the IP Address feature, update and verify your company's IP Address Range settings as needed.
- Archives and Notifications:** To ensure that your records are complete and that you are prepared for the transition to the new e-OSCAR®, please begin downloading your archives and notifications daily.

***Note:** Changes to registration data, user information, queues, and IP Address Ranges that are made **BEFORE December 21st, 2007**, will be transferred to the new e-OSCAR® platform for you (minor exceptions apply). If you make any changes to this data in the **Classic e-OSCAR® on or after December 21st**, you will also have to update the information within the new e-OSCAR® after the transition in January.

No Change to e-OSCAR® Help Desk – Telephone 866-MY-OSCAR or 866-696-7227

Your ability to access the e-OSCAR® Help Desk will not change. The Help Desk telephone numbers will remain the same throughout the transition period and beyond.

Help Desk technicians are being trained in all aspects of the new system and will be prepared to answer your questions regarding both Classic e-OSCAR® and the new e-OSCAR® platform.

Training Classes Available

OLDE and the CRAs encourage each of you to make the most of the time between today and the January implementation to attend one or more of the web-conference training classes.

These web conference classes are available now and are free of cost to all users. Classes will be offered through January 2008. The schedule of web conference classes and a description of each class is available at <http://eoscar.on.raindance.com> or through the Training links on www.e-oscar.org.

Sneak Peek!

